

NOWA



NOWA PRÉSENCE

**Mobile App Installation
Instructions**

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Assistance

If you need technical assistance, you can:

Look at online documentation:

www.nowasupport.com

Send us an email:

support@nowa4s.com

Call us:

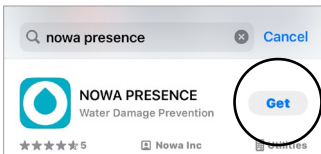
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A. Installation of the NOWA PRÉSENCE Mobile Application

- 1 From your smart device, open **Google Play (Android)** or the **App Store (iOS)**, then search for **NOWA PRÉSENCE** in the search bar. You can also click on the following buttons or scan the QR codes.



- 2 Press the **'Get'** button to start downloading **NOWA PRÉSENCE**.

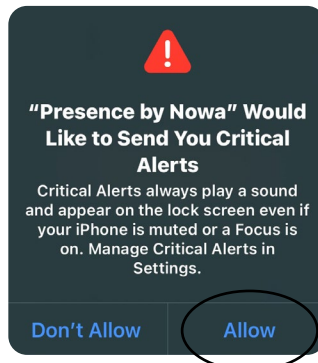
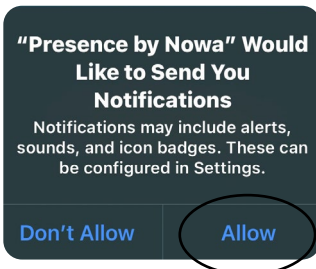


B. Connecting to the Application

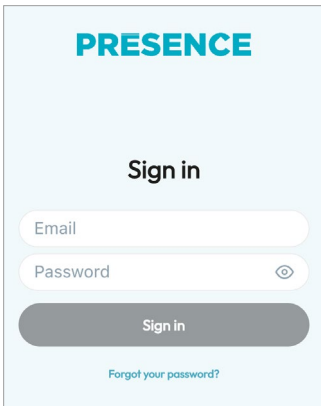
- 1 Once the app is downloaded on your smart device, open it by clicking on the **NOWA PRÉSENCE app icon**.



- 2 Allow notifications and critical alerts.



- 3 On the home page of the **NOWA PRÉSENCE app**, connect to your PRÉSENCE account.

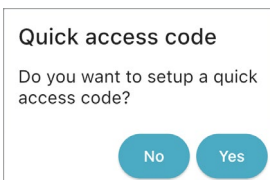


The screenshot shows the 'PRESENCE' app logo at the top. Below it is the 'Sign in' heading. There are two input fields: 'Email' and 'Password'. The 'Password' field has an eye icon to toggle visibility. Below the fields is a 'Sign in' button. At the bottom, there is a link that says 'Forgot your password?'.



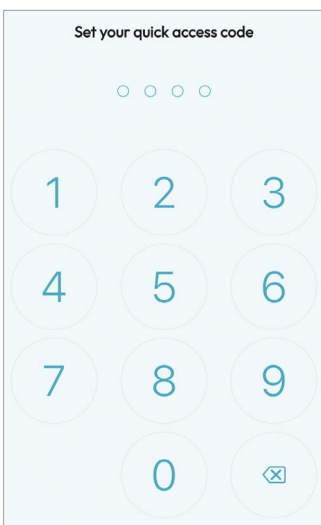
If you do not have a PRÉSENCE account, contact your condominium association, installer, or NOWA technical assistance.

- 4 If this is your first connection, you can set up a **quick access code** (optional), which will allow you to connect to your PRÉSENCE account without having to use your email and password each time.



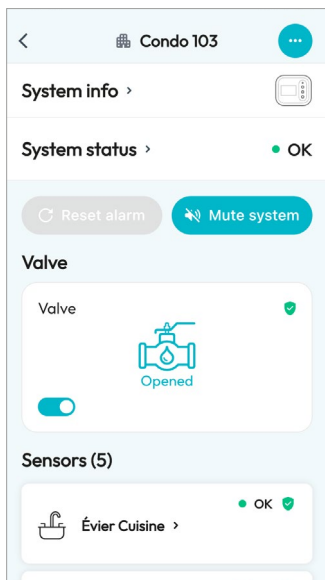
The screenshot shows the 'Quick access code' heading. Below it is the question 'Do you want to setup a quick access code?'. At the bottom, there are two buttons: 'No' and 'Yes'.

If you accept, configure a 4-digit code on the numeric keypad, then enter it a second time to confirm.



The screenshot shows the 'Set your quick access code' heading. Below it are four empty circles for the code. At the bottom is a numeric keypad with buttons for digits 1 through 9, 0, and a backspace icon (X).

- 5 You can now access and control your NOWA 4S system via the mobile application.

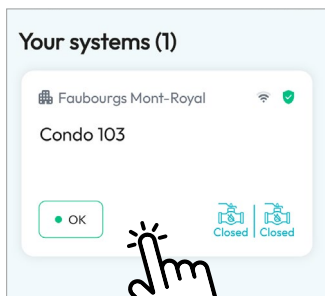


C. Activation of Mobile Notifications

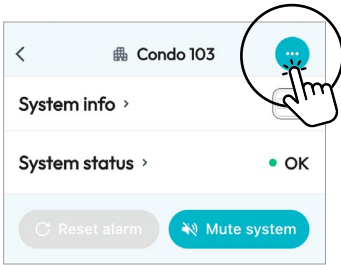
Your NOWA 4S system can send you 'push' notifications on your mobile phone to alert you when an event occurs (alarm, trouble, valve status, or valves restoration).

Generally, it is recommended to activate **all notifications** related to alarms, troubles, valves and systems.

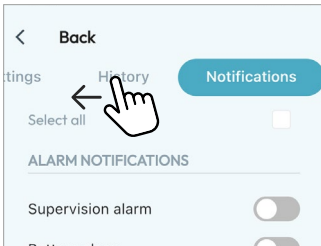
- 1 On the home page, your system will appear. Press on it to access.



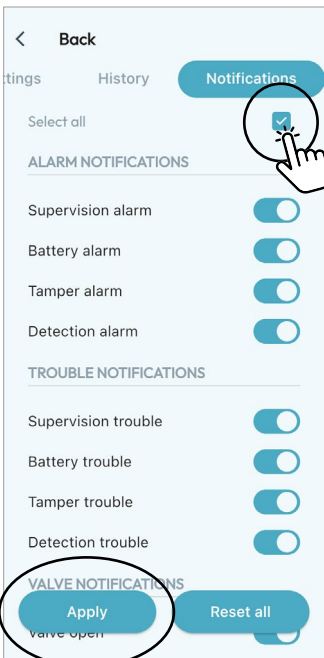
- 2 At the top right, press the **three dots** to access settings.



- 3 Keep your finger on **'History'** and slide it to the left, the **'Notifications'** tab will appear.



- 4 In the **'Notifications'** tab, activate/deactivate system notifications by sliding the button next to each notification. Press the **'Apply'** button at the bottom of the screen to save the selection.



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